

THE PATIO BLACK SPOT REMOVAL COMPANY LTD

COOKIE POLICY

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.
- **Analytical or performance cookies.** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. [We may also share this information with third parties for this purpose.]

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

STRICTLY NECESSARY COOKIES			
Cookie	URL	Description	Duration
__cflb	/faqs	This cookie is set by Cloudfare and is used for load balancing.	23 hours
__cfduid	/faqs	The cookie is set by CloudFare and is used to identify individual clients behind a shared IP address and apply security settings on a per-client basis. It does not correspond to any user ID in the web application and does not store any personally identifiable information.	11 months
cookieawinfo-checkbox-necessary	/home /about-us /for-natural-stone (& all other product pages) /case-studies	This cookie is set by GDPR Cookie Consent plugin and is used to store the user consent for the cookies in the category "Necessary".	1 hour

	/shop /our-service /faqs /contact /news		
ANALYTICAL/PERFORMANCE COOKIES			
Cookie	URL	Description	Duration
_ga	/faqs	This cookie is set by Google Analytics and is used to calculate visitor, session, campaign data and keep track of site usage for the site's analytics report. The cookies store information anonymously and assigns a randomly generated number to identify unique visitors.	2 years
_gat_gtag_UA_104467_4	/faqs	This cookie is set by Google Analytics and is used to distinguish users.	1 minute
_gid	/faqs	This cookie is set by Google Analytics and is used to store information of how visitors use a website and helps in creating an analytics report of how the website is doing. The data collected including the number visitors, the source where they have come from, and the pages visited in an anonymous form.	1 day
GPS	/about-us /for-natural-stone (& all other product pages) /case-studies /our-service /faqs /news	This cookie is set by Youtube and registers a unique ID for tracking users based on their geographical location	30 minutes
VISITOR_INFO1_LIVE	/about-us /for-natural-stone (& all other product pages) /case-studies /our-service /faqs /news	This cookie is set by Youtube and is used to track the information of the embedded YouTube videos on a website.	5 months

YSC	/about-us /our-service /for-natural-stone (& all other product pages) /case-studies /faqs /news	This cookie is set by Youtube and is used to track the views of embedded videos.	
FUNCTIONALITY COOKIES			
Cookie	URL	Description	Duration
PREF	/about-us /for-natural-stone (& all other product pages) /case-studies /our-service /news /faqs	This cookie is set by Youtube and is used to store user preferences like language or any other customizations for YouTube videos embedded in different sites.	8 months
TARGETING COOKIES			
Cookie	URL	Description	Duration
IDE	/about-us /for-natural-stone (& all other product pages) /case-studies /our-service /faqs /news	This cookie is set by Google DoubleClick and is used to store information about how the user uses the website and any other advertisement before visiting the website. This is used to present users with advertisements that are relevant to them according to their user profile.	1 year
mailchimp_landing site	/about-us /for-natural-stone (& all other product pages) /case-studies /shop /our-service	The cookie is set by the email marketing service MailChimp.	4 weeks

	/faqs /contact /news		
NID	/about-us /for-natural-stone (& all other product pages) /case-studies /shop /our-service /faqs /news	This cookie is used to create a profile based on user's interest and display personalized ads to the users.	6 months

Please note that we have no control over the analytical, performance and targeting cookies set by the third parties identified in the above table, namely Google Analytics, Google DoubleClick, MailChimp and Youtube.

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block performance cookies, the relevant pages may not work properly. For example, if you block cookies set by Youtube, you will be unable to play the videos on our website. If you block all cookies (including necessary cookies) you may not be able to access all or parts of our website at all.